## KURUKSHETRA UNIVERSITY KURUKSHETRA

(Established by the State Legislature Act XII of 1956) ("A+" Grade NAAC Accredited)

Date-sheet for the B.Voc. Business Process Outsourcing 2nd, 4th & 6th Semester Examination commencing w.e.f. 23.04.2020.

(THEORY EXAMINATION)

**Time of Examination:** 

9.30 A.M. to 12.30 P.M. (Morning Session) 2.00 P.M. to 5.00 P.M. (Evening Session)

DATE	SUBJECT & PAPER
	B.Voc. Business Process Outsourcing (6th Semester) (Evening Session)
23-Apr-2020	BBPO-601: Management Accounting
27-Apr-2020	BBPO-602: Sales Management
30-Apr-2020	BBPO-603: Data Mining & Warehousing
4-May-2020	BBPO-604: Research Methodology
7-May-2020	BBPO-605: Skills Personal Effectiveness & Enterprise Development
	B.Voc. Business Process Outsourcing (4th Semester) (Evening Session)
2-May-2020	BBPO-401: Business Statistics
6-May-2020	BBPO-402: Environmental Study
9-May-2020	BBPO-403: E-Commerce
13-May-2020	BBPO-404: E-Typewritting
16-May-2020	BBPO-405: Business Environment
	B.Voc. Business Process Outsourcing (2nd Semester) (Morning Session)
1-May-2020	BBPO-201: Customer Relationship Management
5-May-2020	BBPO-202: Human Resource Management
8-May-2020	BBPO-203: Introduction to Internet
12-May-2020	BBPO-204: Call Centre Techniques & Management
15-May-2020	BBPO-205: Communication Skills-II

## **NOTES:**

- On getting a question-paper and before answering it, the candidates must check up and ensure that they have been supplied with the correct question-paper. If the question-paper is not correct they should bring the same to the notice of the Invigilator. Complaints in this regard after the examination shall not be entertained.
- 2 Electronics gadgets such as pagers, Cell phone and Programmable Calculators etc. are not allowed in the Examination Hall.
- 3 No extra answer-sheet will be provided.

KURUKSHETRA 9-Mar-2020 **CONTROLLER OF EXAMINATIONS** 

(BUILDING NOTICE PRINTED OVERLEAF)